

W.I. Dykes Library  
Progress Card  
FY 2025

Operational Effectiveness	FY23	FY24	FY25
<b>Expenditures</b>			
a. Total Expenditure per FTE (student/faculty)	\$493	\$543	\$546
b. Collections expenditure per FTE (student/faculty)	\$240	\$257	\$258
c. Percent of University budget (Collections)	1.34%	1.02%	0.98%
<b>Library Satisfaction (Surveys)</b>			
a. Customer service rating (student/faculty)	88%	92%	84%
b. Resource usefulness rating (student/faculty)	64%	59%	59%
c. Library experience rating (student/faculty)	86%	84%	91%
<b>Library Resources and Usage</b>			
<b>Collection Size</b>			
a. print book volumes	188,059	177,773	180,180
b. print serial volumes	17,943	4,156 <sup>1</sup>	4,169
c. audio-visual recordings	164,268	169,043	160,983
e. ebook titles available	605,051	293,292 <sup>2</sup>	1,228,451 <sup>3</sup>
f. ejournal titles available	262,409	246,103	276,066
<b>Material Usage</b>			
a. Electronic materials	433,664	376,469	213,107
i. Usage per student and faculty FTE	46	40	23
b. Physical circulation of collection	22,053	24,350	22,757
<b>Interlibrary Loan</b>			
a. Within UH System <sup>4</sup>			
i. Borrowed	623	26	27
ii. Loaned	1,291	25	28
b. Outside UH System			
i. Borrowed	897	892	670
ii. Loaned	932	981	1,113
<b>Reference</b>			
a. Questions Answered	5,442	7,670	14,401
i. Answered via Chat Service	1,217	253	145
4.c. Research Guide Views	61,315	62,445	74,005
4.d. Equipment Borrowed (headphones, calculators etc.)	2,693	2,540	2,946
4.e. Website Sessions	57,930	44,761	47,592
<b>University Archives</b>			
4.h. Holdings			
i. Total Linear Feet	354	373	404
ii. Total Digital in GB	101	101	101
iii. Physical Intake	9	8	14
iv. Digital Intake in GB	0	0	0
4.i. Finding Aids Created	9	3	16
4.j. Questions Answered	17	64	79
4.l. Exhibits	0	1	1
<b>Access</b>			
Hours open per long semester (avg. Fall & Spr.) <sup>5</sup>	1,344	1,360	1,360
Average weekly gate count (per long semester)	2,987	4,460	7,856
Computer lab visits (per long semester starting FY24)	20,298	2,978	2,523
Lab logins	28,970	27,515	26,189
Remote access logins	60,196	70,405	78,293
Study room usage in hours	693	791	5,958
Event space use in hours	1,015	959	1,219
<b>Instruction Services</b>			
4.e. Sessions Held	63	59	72
i. Freshman Seminars	7	12	15
ii. Core Course Instruction	35	23	34
iii. Upper Level (+Major Specific)	21	24	23
4.f. Orientations	11	9	0
4.g. Total Session Attendance	2,686	2,466	1,261
4.h. Instructional video/module views	3,916	3,359	2,192
4.i. Outreach Events	13	33	28
i. Outreach Attendance	1,440	1,777	1,533

<sup>1</sup>Large-scale deselection project undertaken

<sup>2</sup>Perpetual and Demand-Driven Acquisition (DDA) titles only

<sup>3</sup>Number of titles accessible

<sup>4</sup>ILL requests to UH sent through paging (starting FY24)

<sup>5</sup>16 weeks

FY23 Student FTE - 8,916/FY23 Faculty FTE - 526 (UHD 2022-2023-Fact Book)

FY24 Student FTE - 8,966/FY24 Faculty FTE - 531 (UHD 2023-2024-Fact Book)

FY25 Student FTE - 8,595/FY25 Faculty FTE - 525 (UHD 2024-2025 Fact Book)