

## iClicker REEF Troubleshooting and Support

Having trouble with the iClicker REEF app? Before contacting support, please try the following:

1. Close the iClicker REEF App and re-open it.



2. Try logging in through your browser:

- <https://app.reef-education.com>



3. Put your device into and out of airplane mode.



Still having trouble?

### Contact iClicker Support

- Call iClicker Student Support: 1-866-209-5698
- iClicker Student Support site:  
<https://community.macmillan.com/community/iclicker-support/iclicker-student-support>

### Contact UHD Technology Support

- Call UHD Training Support: (713) 221-8200
- Email UHD Training Support: [tlctraining@uhd.edu](mailto:tlctraining@uhd.edu)