



Blackboard

Article Number	Title	Published Date	Article Type	Article Category	Article Sub Category	Release	Service Pack(s)	Target Release	Patch Available
000041238	Mobile Known Issues List	Thu Apr 27 12:18:46 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)		
000039852	Renaming Course Menu Item Link Throws Error	Thu Aug 04 19:11:16 GMT 2016	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000040302	A Reminder that a Restart is Necessary and Needed in Learn User Interface when a B2 is Updated	Fri Mar 27 12:31:21 GMT 2015	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	Yes
000043001	Moving Enrollments in Merged Courses Cause Issues when SIS Snapshot Flat File is Run	Mon Feb 13 20:10:18 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.9.0)	Yes
000041307	Performance Issues Across Multiple Areas	Tue Dec 13 11:40:15 GMT 2016	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.12.0)	Yes
000042760	MyGrades Building Block SQL Query Causing Performance Issues	Thu Feb 09 19:34:42 GMT 2017	Known Issue	Learn	Learn Administration ,System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.3.0)	Yes
000045960	ETL_AA issues with Reprocessing Older Timestamp Values from AA Table	Fri May 26 18:57:28 GMT 2017	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000043288	Issues Viewing Document Converted by Crocodoc	Mon Jan 16 14:24:01 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000043571	Use of an Apostrophe in a File Name Creating Issues	Fri Mar 10 23:10:08 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e)	Future Reference	No
	Multibyte Named Goals Cause Color and Garbled	Fri Feb 24 11:57:06 GMT	Known	Learn	Learn	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016	Will Not Fix Functioning	No

000043491	Name Issues in Goals Reports	2017	Issue		Administration		(3100.0.0-rel.107+401e, SaaS)	as Designed	
000046046	Fill in Multiple Blanks Question Type Doesn't Require Pattern Match Answer	Fri Jun 02 20:47:44 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000037513	Correct Answers which Include a Comma as Decimal are Marked Incorrect	Wed Jan 18 15:51:34 GMT 2017	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000042933	Blackboard Learn 9.1 Q4 2015 Cumulative Update 2 Installer Fails on Systems Without Default DB Schema Passwords	Fri Oct 21 14:50:06 GMT 2016	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.7.0)	No
000034422	Remaining Issues with Course Copy not Copying Non-linked Files on Systems Without the Content System	Mon Nov 03 13:41:55 GMT 2014	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000037974	Visual Text Box Editor Fails to work with a Braille Reader	Mon Jun 16 21:33:55 GMT 2014	Known Issue	Learn	Application Components ,System Infrastructure	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000034511	Default Theme Issues in the Discussion Board	Thu Oct 09 16:34:14 GMT 2014	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042065	Potential Performance Issues Under Heavy Usage with MSSQL over SSL	Mon Apr 25 21:28:48 GMT 2016	Known Issue	Learn	System Infrastructure ,System Infrastructure ,System Infrastructure	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000038854	Issues Loading the Custom Color Palette with Course Themes Other than Default	Wed Sep 10 18:50:52 GMT 2014	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042548	Linking to Javascript Within Items Causes Positioning Issues with Tool Icons	Tue Aug 02 21:23:48 GMT 2016	Known Issue	Learn	Application Components ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000043242	Potential Performance Issues due to Blocking Threads Related to Portfolios	Mon Mar 20 20:17:28 GMT 2017	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000038862	Unable to Rebuild Corrupt Lucene Index	Thu Sep 18 18:34:45 GMT 2014	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No

000037919	Xythos Cross-Server Communication Fails	Wed Mar 09 02:31:41 GMT 2016	Known Issue	Learn ,Xythos	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042289	Long Processing SQL on ods_cbe_rubric_eval_dim_tp	Thu Jan 12 18:03:19 GMT 2017	Known Issue	Learn	Learn Administration ,System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.1.0)	No
000042117	Copy into Operations Duplicates Legacy Collaborate Sessions Causing Garbage Collection and Performance Issues	Fri May 06 15:40:40 GMT 2016	Known Issue	Learn	Application Components	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000032911	Error when Trying to Publish Achievements to Mozilla Backpack	Fri Sep 19 13:38:59 GMT 2014	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000043461	Long Processing SQL on ods_cbe_rubric_eval_dim_tp, Persists	Tue Feb 28 12:40:10 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - (v3100.12.0)	No
000041741	Empty Files Submitted to Assignments and Content Collection for Microsoft Windows 10 Edge Users	Fri Apr 15 08:17:53 GMT 2016	Known Issue	Learn	Application Components	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000043311	Query 8b6nybbwfyrmq Associated with Multiple Outages	Mon Feb 13 20:10:26 GMT 2017	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.6.0)	Yes
000041865	High CPU and High Load Caused by Script MicrosoftDocumentParser.sh	Wed Nov 30 13:04:41 GMT 2016	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS	No
000042578	HibernateException Bug	Tue Aug 09 15:58:17 GMT 2016	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000045911	Issue Merging and Separating Certain Organizations	Mon May 15 11:33:52 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (3200.9.0)	No
000043453	Database Performance Improvements Submitted to Product Development	Mon Feb 27 20:58:40 GMT 2017	Known Issue	Learn	System Infrastructure ,System Infrastructure	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000043747	File Handle Leak in NativeFileSingleton	Tue Jul 11 21:44:10 GMT	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016	Learn 9.1 Q4 2017 Release	Yes

		2017					(3000.1.0-rel.52+991d)	<p>SaaS - Fixed (v3200.2.0)	
000023943	SIS Integration and Crosslisting Child Sections Disabled Enrollments are not Disabled	Tue Nov 12 16:37:14 GMT 2013	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP10 (9.1.100401.0), 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000038822	Course Role can only Grade Blogs/Journals with Rubrics if Privilege to Edit is Enabled	Wed Sep 24 19:37:05 GMT 2014	Known Issue	Learn	Learn Administration ,Application Components ,Learn Administration	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042793	Incorrect Initial Heap Sizes Referenced in Installer.properties on help.blackboard.com	Wed Nov 23 18:05:20 GMT 2016	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000043341	Math Editor is not Identifying Variables Correctly	Mon May 15 12:18:59 GMT 2017	Known Issue	Learn	Application Components	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000037423	Cengage MindLinks Integration Impacted by SP14 CU3	Thu Aug 07 11:50:14 GMT 2014	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	Yes
000035239	Large file uploads and Crocodoc errors	Fri Apr 08 21:11:27 GMT 2016	Known Issue	Learn	Application Components ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000039507	Course Quotas Ignored in Course Copy	Tue Nov 22 16:10:34 GMT 2016	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.5.0)	No
000043638	Goal Performance Connects to Google API Which is Blocked in China	Mon Mar 27 17:05:56 GMT 2017	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q4 2017 Release <p>SaaS - Fixed (v3200.2.0)	No
000039816	Artifacts Within an Evidence Collection are not Being Collected	Mon Feb 20 13:21:19 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3000.12.0)	Yes
000043714	SAML Sign On Error Message does not Provide Useful Error Information	Mon Apr 10 17:38:29 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Learn 9.1 Q4 2017 Release <p>SaaS - (v3200.0.0)	Yes
					Application			Learn 9.1	

000043357	SCORM Item Throwing a Fatal Error has Occurred Communication with the Server has been lost Error	Wed Feb 01 22:23:59 GMT 2017	Known Issue	Learn	Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Q4 2017 Release <p>SaaS - (v3200.0.0)	No
000043533	SAML SSO Authentication Loop when User Authenticates in IdP but has no User Account in Learn	Tue Mar 07 21:37:13 GMT 2017	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000045778	Drag and Drop of Content Items not Working on Microsoft Surface Pro	Thu Apr 27 12:33:44 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000043641	Error Occurs when Editing Individual Notification Settings	Fri Apr 07 14:16:29 GMT 2017	Known Issue	Learn	Application Components	SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS)	Future Reference	No
000043455	Error Message Displays while Using a SCORM that does not have a Gradebook Column when a SCORM Expects a Gradebook Column	Fri Feb 17 23:22:29 GMT 2017	Known Issue	Learn	Application Components ,Application Components	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000040378	Node Admin of Node Unable to see Courses in Child of Parent Node	Mon May 16 21:21:21 GMT 2016	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000039854	Accessing Third Party Building Blocks Produces java.security.AccessControlException: Access Denied Errors	Mon Jan 19 11:48:11 GMT 2015	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201410.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000035942	JAWS Accessibility in Enterprise Surveys	Wed Sep 24 13:35:23 GMT 2014	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Will Not Fix	No
000045955	JAWS Screen Reader: Enter Student View Edit Mode And Grade Center Items are not Being read	Wed May 17 17:51:01 GMT 2017	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042837	Delay in Loading Graded Discussion Board Items from the Grade Center	Fri Oct 14 13:10:06 GMT 2016	Known Issue	Learn	Application Components	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.3.0)	No
000043010	SAML Building Block does not Update Certificates	Mon Feb 13 20:10:18 GMT 2017	Known Issue	Learn	Learn Administration ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.7.0)	No
000042206	Changes to Default Notification Settings do not Take Effect	Tue May 24 16:17:54 GMT 2016	Known Issue	Learn	Application Components ,Application Components ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042415	ETL ODS_RUBRIC_EVAL_DIM_VW ORA-01476 Gives an Error - Divisor Equal to Zero	Wed Jun 29 11:13:11 GMT	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016	Future Reference	No

		2016					(3000.1.0-rel.52+991d)		
000042465	Archived Course Does Not Restore Data Used on Course Activity Report	Fri Jul 08 13:00:01 GMT 2016	Known Issue	Learn	Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042479	Due Date Incorrect for Norwegian Language Pack	Mon Jul 11 21:16:29 GMT 2016	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release <p>SaaS - (v3100.6.0)	No
000042652	Potential Degradation in Performance due to Use of ECDH Cipher	Mon Aug 29 11:45:34 GMT 2016	Known Issue	Learn	System Infrastructure	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Learn 9.1 Q2 2017 Release	No
000042012	Calendar Loads Slowly	Thu May 05 10:41:30 GMT 2016	Known Issue	Learn	System Infrastructure	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000042619	Institution_roles_rm Procedure Problem with Brands	Mon Aug 15 19:12:31 GMT 2016	Known Issue	Learn	Learn Administration ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000046997	Managing Themes on MAC OS X 10.12.5 (Sierra) using FireFox with Palette Winter and Slate the backgrounds of some buttons no longer display correctly, some icons no longer work, some drop shadows no longer appear, etc	Thu Jun 22 18:27:19 GMT 2017	Known Issue	Learn	System Infrastructure	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e)	Future Reference	No
000042705	Cannot edit a link File Name on a Blank Page Item	Thu Sep 08 21:22:33 GMT 2016	Known Issue	Learn	Application Components	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000040935	Unable to Paste Image in VTBE	Fri Aug 14 19:10:47 GMT 2015	Known Issue	Learn	System Infrastructure ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No
000036217	Course Reports Generated in Russian (ru_RU) do not use the Correct Fonts to Display Characters	Thu Apr 03 16:11:18 GMT 2014	Known Issue	Learn	Learn Administration ,Application Components	9.1;SaaS	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP10 (9.1.100401.0), 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000034426	Course Copy Contains Files From a Content Collection not Selected for Copy	Tue Sep 23 18:44:13 GMT 2014	Known Issue	Learn	Application Components	9.1	Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000028600	LRN LRN- Based Identifier Search Results in the Knowledge Base	Fri May 17 16:39:05 GMT 2013	Known Issue	Learn		9.1;9.0;8.0;Pre-8.0	9.1		No
000042311	Student Preview Link is Displayed Twice in Quick Links	Thu Jun 16 18:43:02 GMT 2016	Known Issue	Learn	Application Components ,Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
		Fri Oct 31					Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14		

000038772	Observers Cannot View Student Assignment Submissions or Discussion Posts	16:40:50 GMT 2014	Known Issue	Learn	Learn Administration	9.1	(9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000039525	Exception Thrown when Accessing Disabled Assessment due to Restricted Unrelated Privilege on Course Role	Thu Nov 13 17:46:07 GMT 2014	Known Issue	Learn	Learn Administration ,Learn Administration ,Learn Administration	9.1	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Future Reference	No
000019122	Access to Links Created via bboogle Leads to an Error Message	Fri Apr 12 11:35:01 GMT 2013	Known Issue	Learn	Learn Administration	9.1;SaaS	Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, 9.1 SP10 (9.1.100401.0), 9.1 SP11 (9.1.110082.0), 9.1 SP12 (9.1.120113.0), 9.1 SP13 (9.1.130093.0), 9.1 SP14 (9.1.140152.0), Learn April 2014 (9.1.201404.160205), Learn October 2014 (9.1.201410.160373), SaaS, Learn 9.1 Q4 2015 (9.1.201510.1171621), Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)	Functioning as Designed	No