

# UHD-ID GatorCard

## UHD-ID GatorCard

A UHD student ID card is required to check out library books, use Student Health Services, the Student Life Center, computer labs and various other services. With a UHD ID card, you may borrow books from other libraries in the UH System.

UHD ID cards may be obtained from Student Activities and Events, S204, after you have made your semester fee payment. Another form of picture ID, driver's license for example, is required to have your ID made. Replacement UHD ID cards are \$4.



## Student ID Number Conversion from SSN to UHD-ID

In order to be in compliance with the Texas Business & Commerce Code § 35.58, UH-Downtown will no longer use social security numbers (SSN) as the primary student identifier. During the Fall 2006 semester, UHD students who currently use their SSN as their ID number will be assigned a 9-digit "UHD ID" number that begins with a 9. There are no social security numbers assigned that begin with a 9, therefore no student will have a UHD-ID that will, by coincidence be someone else's social security number.

Students who already have identification numbers that begin with a 9 will keep that number as their UHD-ID. Students with identification numbers which begin with anything other than a 9 will be assigned a new UHD-ID. Alumni and former students for whom UHD maintains records in the student information system and whose identification number does not begin with a 9, will also be assigned a new UHD-ID.

UHD will continue to collect social security numbers since the Department of Education requires the use of social security numbers in order to process financial aid and to monitor other federal support programs. Only offices that require social security numbers to perform their functions will request the social security number from students. These offices will continue to adopt appropriate security precautions and any online transaction requiring the use of social security numbers will be encrypted.

Once the conversion takes place, the University will mail enrolled students their UHD-ID number to the address on record. All students should verify or update their mailing address through "My Personal Data" in Student e-Services. Students will be able to securely retrieve their UHD-ID number online via Student e-Services using the Look Up UHD-ID service. For more information on the UHD-ID Conversion, please contact the Registrar's Office at 713-221-8999 or send an email to [uhdrecords@uhd.edu](mailto:uhdrecords@uhd.edu).

## Look UP UHD-ID

You will need to enter the following information, your SSN, last name, first name, and date of birth (mmddyy).  
[www.uhd.edu/eservices](http://www.uhd.edu/eservices)

## Forgotten you PIN

You will need to enter the following information, UHD-ID, last name, first name, and date of birth (mmddyy)  
[www.uhd.edu/eservices](http://www.uhd.edu/eservices)

## Cannot obtain your UHD-ID online via the UHD-ID Look UP Service?

You can submit the "Request UHD-ID Form" to the Registrar's Office so that your UHD-ID can be sent to you.  
[http://www.uhd.edu/admissions/Registrar/documents/Request\\_to\\_Release\\_ID.pdf](http://www.uhd.edu/admissions/Registrar/documents/Request_to_Release_ID.pdf)

You can also come to the Registrar's Office N330 in person 8am-6pm Monday – Thursday and 8am-5pm on Fridays. You will be given your UHD-ID once you show a valid photo ID.

## Your UHD-ID will NOT be released over the phone.

## Your Financial Aid & Tuition Refunds Are Easier With The New GatorCard

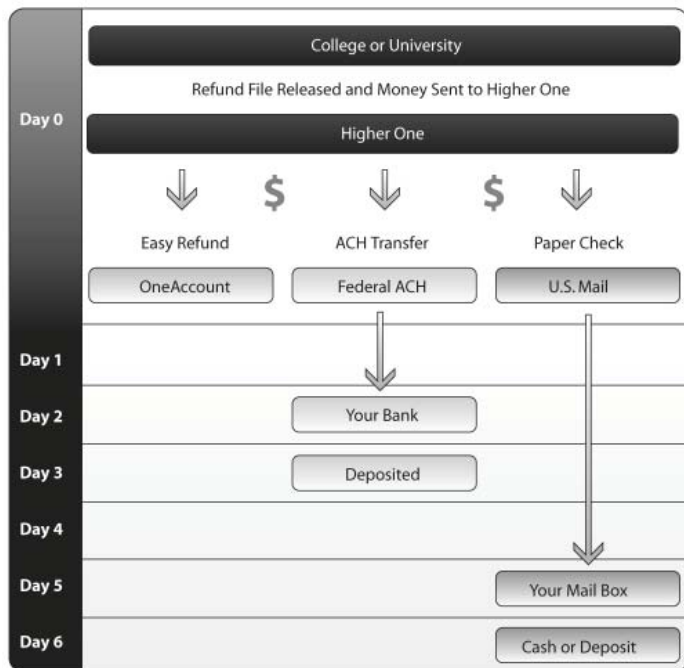
### How are UHD refunds delivered to students?

Each currently enrolled UHD student will receive a GatorCard. Your card will arrive in the mail at your primary address on file with the University. To receive your refund, you must activate your GatorCard. During card activation, you will choose how to receive your refund money. If you want faster access to your funds, simply choose to have your refunds deposited directly into your OneAccount. Activate your card and make your refund selection online at [www.UHDGatorCard.com](http://www.UHDGatorCard.com)

### What are my options for receiving all student refunds, including financial aid refunds?

Your options include having your refund:

1. Directly deposited to your OneAccount - Easy Refund (1 day or less).
2. Deposited to another bank of your choice (2 – 3 business days).
3. Mailed, as a paper check, to the address you designate (5 – 7 business days).



Refund Timeline

### What is the OneAccount?

The OneAccount from Higher One is a fully functioning FDIC insured FREE CHECKING account that allows you to access your student refunds quicker and easier than ever before. The OneAccount has no minimum balance, no monthly fees, and free Internet banking features. With it, you can use your GatorCard to make purchases anywhere Debit MasterCard® is accepted.

### What are the advantages of having my refunds deposited directly to my OneAccount?

1. Easy Refund (depositing your refund to your OneAccount) is the quickest way to gain access to your money. In order to have your refund directly deposited, activate your UHD OneAccount as soon as possible.
2. You can use the GatorCard as a debit card (NOT A CREDIT CARD) to make purchases at all Debit MasterCard locations, access cash at an ATM, pay bills, send money electronically and so much more.
3. There is no charge to you for receiving your refund directly in your UHD OneAccount. There is no monthly fee or minimum balance for the OneAccount.

### How will I know when my refund has been deposited to my OneAccount?

You will receive an e-mail when your refund has been directly deposited to your OneAccount. Additionally, you will be able to see details of your OneAccount by accessing your OneAccount Statement on the website.

### Can I have my refund deposited to another bank account?

If you choose to have your refund deposited to a bank of your choice, this transfer may take 2-3 business days from the day the University releases the funds. In order to have your refund deposited to your bank, you must first activate your GatorCard at [www.UHDGatorCard.com](http://www.UHDGatorCard.com). For this option, you will need to complete, print and mail the third party form to the designated address. This form is available on [www.UHDGatorCard.com](http://www.UHDGatorCard.com).

### Can I select a paper check instead?

You may choose to have a paper check sent to you via regular mail. However, a paper check may take up to 5-7 days from the day the University releases the funds. Regardless of how you choose to receive your funds, you still need to activate your card at [www.UHDGatorCard.com](http://www.UHDGatorCard.com).

# UHD-ID GatorCard

## Is this my student ID card?

Yes, this is your official UHD ID and it should be used whenever a student ID is required such as at student social events, fitness center, health services, the library and computer labs, and in other instances when asked for your student ID.

## Why is the Debit MasterCard® logo on the new GatorCard?

The GatorCard is the card you use to access your funds if you choose to accept the OneAccount. With the Debit MasterCard logo on it, you can use the card as a debit card wherever Debit MasterCard® is accepted. The card is NOT a credit card. It is a DEBIT card.

## What will happen to my refund if I don't activate my GatorCard?

UHD will not be able to disburse your refund to you. Regardless of whether you anticipate that you will receive a

refund, it is important to activate your card and choose a refund preference at [www.UHDGatorCard.com](http://www.UHDGatorCard.com).

## What do I do if I did not receive my GatorCard in the mail?

You may log on to [www.UHDGatorCard.com](http://www.UHDGatorCard.com) and use the "Where's my Card" self help feature that will provide you with the real time status of your card. Or, you may visit the Office of Student Activities and Events (S204).

## What if I have additional questions?

For more information about the GatorCard and refunds, please visit [www.UHDGatorCard.com/easyhelp](http://www.UHDGatorCard.com/easyhelp).

